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| 11336 Clayridge Dr.Tampa, FL 33635-1558 | **Douglas A. Dietz** | 813.230.1546dadietz@netskillz.comwww.netskillz.com |
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| **Objective** | A security/network engineering position that allows me to utilize my creativity, expertise, and experience to play an integral part, in an environment that promotes continual upgrading of knowledge and skills, with strong opportunity for advancement within the company. |
| **Active** **Professional Certifications** | CISSP – Certified Information Systems Security ProfessionalCCNP Enterprise - Cisco Certified Network Professional EnterpriseCCNP Security – Cisco Certified Network Professional SecurityCisco Certified Specialist – Enterprise Advanced Infrastructure ImplementationCisco Certified Specialist – Enterprise CoreCisco Certified Specialist – Enterprise DesignCisco Certified Specialist – Network Security FirepowerCisco Certified Specialist – Network Security VPN ImplementationCisco Certified Specialist – Security CoreCisco Certified Specialist – Security Identity Management ImplementationCisco Certified Specialist – Web Content SecurityCCNA – Cisco Certified Network AssociateITIL-F – Information Technology Infrastructure Library – FoundationPCNSE – Palo Alto Certified Network Security EngineerACE – Palo Alto Networks Accredited Configuration Engineer |
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| **Employment** |

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| Oct 2021 – Jan 2024 | Anthem / Elevance HealthTampa, FL |

**Information Security Advisor*** Created / trained new security team for subsidiary that was recently acquired.
* Managed all NextGen Fortinet Firewalls / IPS / WAFs for subsidiary.
* Liaise between subsidiary and Elevance BISO/CISO to implement standard security controls (e.g., CyberArk / Illumio / SymantecDLP).
* Worked with internal/external auditors/PenTesters to ensure subsidiary was complying with HIPAA regulations.
* Worked with Akamai to implement a HA/LB VPN solution.
* Implemented/Secured a ‘guest-wifi’ solution for subsidiary.
* Created numerous Bash/PowerShell scripts to automate security functions.
* Created custom dashboards/alerts for SIEM (Splunk).
* Created an external circuit monitoring solution to verify ISPs were meeting expected SLAs.
* Created/Maintained internal security policies and procedures.

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| 2013 - 2019 | Verizon – Enterprise SolutionsTampa, FL |

**Sr. Network Security Engineer*** Provide global managed network security design / support (lifecycle engineering) to large multinational enterprise companies.
* Designed and implemented a global proxy solution that spanned 5 countries utilizing BlueCoat Proxy/CAS and F5 load balancers.
* Re-designed and consolidated dozens of datacenters into Secure NPHs (Network Performance Hubs) via multi-context HA Firewalls.
* Migrated and consolidated centralized datacenter services into cloud-based services (AWS / Azure / VZ Cloud).
* Work closely with industry compliance and regulatory officers (PCI / ISO / HIPAA / SOX).
* Designed / managed secure communication points of entry for a plethora of vendors and remote offices via RPPs (Regional Peering Points) via IPSEC DMVPN.
* Perform MTO (Managed Take Over) of thousands of retail security devices including, but not limited to: FW / IPS / Proxy / Load Balancers / (vendor servers i.e. ISE /CSM).
* Automate applicable tasks via BASH / Expect scripts and AA (Automation Anywhere).
* Experience designing and managing SIEM / DLP / IPS solutions.
* Member of ‘Incident Response’ teams.

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| 2002 - 2013 | Verizon - TelecomTampa, FL |

**Sr. Network Engineer*** Provide global managed network design / support (lifecycle engineering) to large multinational enterprise companies.
* Designed and implemented a distributed sniffer solution in three of Verizon’s datacenters.
* Provide training to Network Operations Center on commercial network infrastructure.
* Managed several Solaris servers for network monitoring tools to include HP NNM / Netcool / Webtop / NetQOS .
* Installed / managed TACACS servers used for AAA.
* Provide hardware / software upgrades to network devices to enhance network features.
* Provide a robust front-end for Web server farms and cache clusters utilizing load balancers from Cisco / Citrix / F5.
* Control network access for external customers utilizing Cisco FWs.

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| 1999 – 2002 | Intermedia Communications / WorldComTampa, FL |

**Network Engineer*** Administered security solutions to include Checkpoint FW, ACLs, and NIDS.
* Designed and implemented iBPG connections between ICI and UUNET.
* Designed and implemented network wide re-IP to conform to WCOM standards.
* Designed and implemented NAT scheme to aid in ICI merge into WCOM.
* Coordinated, managed, and troubleshot VPN solution utilizing Time Warner’s ‘Road Runner’ broadband cable technology.
* Coordinated, managed, and troubleshot corporate VIP ISDN connections utilizing BRIs / PRIs provided by Verizon, and Cisco ISDN routers.
* Designed, managed, and troubleshot remote access solution (RAS) to over 2000 users, utilizing Cisco AS5200 / AS5300 routers, and TACACS+ authentication.
* Designed and managed corporate dial-out modem pool solution.
* Monitored and managed network elements utilizing HP Openview.
* Control network access for external customers utilizing Cisco FWs.

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| 1992 – 1999 | United States Air ForceVarious locations |

**Network/System Engineer*** Planned, installed, organized, and monitored a 97 server, 2,780 user, multiple domain metropolitan area network.
* Provided electronic mail, file and print services, and worldwide web access.
* Monitored 26 local area networks at hardware and operating system levels.
* Provide technical solutions, recommendations, purchase orders, requirements, and assistance to over 60 functional system administrators, workgroup .managers, and entire metropolitan area network.
* Migrated 20 Novell NetWare 4.X servers to Microsoft Windows NT 4.0.
* Installed and configured six Data General cluster servers for Microsoft Exchange, file and print services, and numerous databases.
* Installed and upgraded antivirus software as required.
* Monitored and maintained multiple RAID systems.
* Installed and configured systems and circuits consisting of T1, E1, 256K, 10 Base T, 100 Base T, and Fiber for metropolitan area network.
* Troubleshot, isolated, and performed actions to restore service to numerous critical communications systems, equipment, and transmission media utilizing various testing equipment (Fireberd, Oscilloscope, HP Openview, and advanced cable testers).
* Identified and initiated actions to prevent and correct conditions degrading circuit operation.
* Performed quality control checks, measured, recorded and analyzed data for test and acceptance certification.
* Maintained outage logs, circuit data bases, records, and topologies
* Controlled Dial in Access (RAS).
* Configured routers, switches, and hubs Implemented the first Integrated Switched Digital Network (ISDN) connection to the base.
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| **Personal View** | Self-motivation, initiative, and experience are the keys to success.Learning is listening, sharing, and teaching.There is always room for improvement and personal growth. |
| **References** | Available upon request. |